



# MECH5 GETTING STARTED GUIDE



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# MECH5 ACCOUNT SETUP



\*We recommend opening in Adobe Reader

ALREADY HAVE A MECH5 ACCOUNT?

[GO TO SYSTEM SETUP](#)

## REGISTER ACCOUNT

You need to create a MECH5 account to be able to access the MECH5 cloud diagnostics platform. Please ensure you register your MECH5 account using a valid email address.



[CREATE  
NEW ACCOUNT](#)

## ACCOUNT ACTIVATION

An account activation code will be sent to the email address provided during the registration process. Simply copy and paste the code when required.



Aol Mail



NB: If you do not receive an email with activation code please check your junk mail / spam filter as they can sometimes be caught here.

# SYSTEM SETUP

## DOWNLOAD MECH5 XLINK

MECH5 XLINK is a small app that allows communication between the diagnostics device connected to a vehicle and the MECH5 cloud.

MECH5 XLINK is available for Windows, Android and iOS devices depending on your preference/needs.

### MECH5 XLINK for Windows

Perfect if you prefer to run diagnostics from a Windows based desktop PC or laptop computers.

Bluetooth PC / Laptop required

.NET Framework V4.6 or greater plus E11/Edge internet browser required



[Windows Setup Guide](#)

### MECH5 XLINK for Android

Use the Android version of MECH5 XLINK if flexibility and portability of an Android tablet is preferred.

Android devices with a minimum screen resolution of 1200 x 900 are recommended

Make sure to use up-to-date internet browser and the latest version of Android for your device

Requires Android OS 4.4 (KitKat) onwards



[Android Setup Guide](#)

### MECH5 XLINK for iOS

Use the iOS version of MECH5 XLINK if flexibility and portability of an iOS tablet is preferred.

iPad / iPad mini recommended

Make sure your device is running the latest update available. Requires iOS 10.0 onwards

*\*Only works with MECH5 VCI not SS3/ SS2/SS Solo*



[iOS Setup Guide](#)

# SCANTOOL SETUP (WINDOWS)

The VCI (Vehicle Communications Interface) should be installed in a vehicle and paired with your device using Bluetooth or USB connection.

## 1 Install VCI

Plug VCI into diagnostics port of the vehicle.



## 2 Switch ignition ON

Ignition should be on to power VCI and enable it for connection.

## 3 Pair VCI with your device via Bluetooth

[Windows 7 and 8.1](#) ▶

[Windows 10](#) ▶

## 4 Download and install MECH5 XLINK

Use button below to download MECH5 XLINK app. Double click the downloaded file and follow simple instructions to complete the setup.



## 5 Set up MECH5 XLINK

Launch MECH5 XLINK and follow simple "First time setup" instructions.

## 6 Go to MECH5

Now simply press GO TO MECH5 button and you are ready to start diagnosing.

# SCANTOOL SETUP (ANDROID / iOS)

Set up process for Android & iOS devices is very similar to the one for PC

## 1 Install VCI

Plug VCI into diagnostics port of the vehicle.

**FIND OBD PORT**

## 2 Switch ignition ON

Ignition should be on to power VCI and enable it for connection.

## 3 (ANDROID ONLY)

Pair your VCI in in your device Bluetooth settings.

## 4 Install MECH5 XLINK app

Click the correct button below depending on your operating system to download MECH5 XLINK.

Alternatively, search 'MECH5 XLINK' on the Google Play Store or iOS App Store.



## 5 Set up MECH5 XLINK app

1. Launch the MECH5 XLINK app and press the VEHICLE HEALTH CHECK button. A pop-up box will appear asking to enter your account credentials. Click the 'ok' button.
2. Make sure all fields are filled out and then press 'SAVE DETAILS'.
3. Press the VEHICLE HEALTH CHECK or LINK VEHICLE TO MECH5 button
4. Select your VCI and follow the on-screen instructions

# MECH5 SUPPORT



**ONLINE  
SUPPORT**



**SUPPORT BY  
EMAIL**



**FAQ SITE**



**PASSWORD  
RESET**